

Design Agreement & Terms of Service

Our E-Design services are digital online services only. The digital design package is for the client's use as the guide for the overall design scheme and the client's direct purchasing of products. Any and all designs are solely for use by the client for their space unless the client has a separate agreement with us to provide the designs to their builder, contractor or any other third party.

By completing this form and accepting the agreement our client is agreeing to fully provide the information requested, in the timeframe required, for the services to be rendered correctly. Any changes made after the initial request is submitted and the services are purchased may result in additional fees or charges.

We will initiate E-Design services upon the client's completion and submission of the required forms and payment for the desired scope of work. Payments are not refundable unless approved by A M Sandberg. This decision will be made based on whether, and to what extent, A M Sandberg has begun the work necessary for the project and scope in question.

The designs and photos that are provided during the services will be sent digitally. Colors may not be completely true to color when the digital photo is printed or when the actual item is received by the client. A slight color variance may occur. Any major unexpected change in color will have to be handled between the client and the third party that supplied the product because of possible misrepresentation on their part via the online sources.

The client is responsible for handling the project after the approved E-Design services are completed. The client is agreeing that A M Sandberg is not responsible for any ordering, organizing or handling complaints of orders regarding products or materials after A M Sandberg has given designs to the client. The client will be responsible for directly resolving any problem with third parties, including manufacturers and delivery companies. A M Sandberg is not liable for any issues regarding damage or defect regarding production or delivery of products or materials.

The client is agreeing to allow A M Sandberg use of all digital designs and ideas created by A M Sandberg for marketing and presentation purposes on all social media platforms, email correspondence or any other method of communication.

A M Sandberg is happy to work further on the project, if hired by the client, at the standard hourly rate of \$110 or an agreed upon design package scope and price.